

Terms and conditions of sale

Cancellation Policy

※ Off-Peak Season

- Cancellation 5 days prior to check-in: 100% refund
- Cancellation 4 days prior to check-in: 20% cancellation fee of the first night
- Cancellation 3 days prior to check-in: 30% cancellation fee of the first night
- Cancellation 2 days prior to check-in: 50% cancellation fee of the first night
- Cancellation 1 day prior to check-in, on the check-in day, or NO-SHOW: Non-refundable

※ Peak Season

- Cancellation 8 days prior to check-in: 100% refund
- Cancellation 6–7 days prior to check-in: 30% cancellation fee of the first night
- Cancellation 3–5 days prior to check-in: 50% cancellation fee of the first night
- Cancellation 2 days prior to check-in, on the check-in day, or NO-SHOW: Non-refundable
- Peak Season: July 25, 2025 – August 16, 2025

Terms and Conditions

- All payments will be processed by the hotel.
- Rates are quoted in KRW.
- The presented rates include taxes and service charges.
- A valid credit card number is required to guarantee your reservation.
- Check-in time is from 3:00 PM, and check-out time is by 11:00 AM.
- Guests aged 14 and above will be charged the adult rate. Please ensure they are included in the number of adults.
- Exchange rates are for reference only. Final payments must be made in the hotel's standard currency at the applicable exchange rate at the time of check-out.
- The hotel reserves the right to cancel or amend reservations in case of fraudulent, inappropriate, or erroneous activity, including mistakes caused by system errors or other circumstances.
- All rates and benefits presented are subject to change without prior notice.
- To modify an existing reservation, please cancel the current reservation and make a new one at <http://www.wehotel.co.kr>.
- To cancel an existing reservation, please visit <http://www.wehotel.co.kr>.
- For inquiries, feel free to contact us at wehotel@wehotel.co.kr.
- We are happy to provide the information you need at any time.